Unlimited Opportunities, Inc.



Believing in Potential and Inspiring Results

2022

ANNUAL REPORT

July 2021 – June 2022

www.uoi.org







RECYCLING CENTER



Unlimited Opportunities Board of Directors

Mission Statement

Unlimited Opportunities is committed to promoting independence through person-centered services which empower individuals served to achieve their personal goals with dignity and respect.

Unlimited Opportunities, Inc. 1620 West Ashley Road PO Box 239 Boonville, MO 65233 660-882-5576 www.uoi.org



Accomplishments

Resource Development

MEHTAP - \$17,572.54 MMSWD - \$7,888.00 Boonville Knights of Columbus - \$1500.00 Donations - \$2,728.25 Fundraisers - \$15,204.37 City of Boonville Local Agency Funding - \$6,400.00 Cooper County Commissioners - \$5000 Clear Creek Knights of Columbus - \$222.46



Recreation and Activities

Local Parks and Trails	Equine Center	Night to Shine	Las Vegas
Destin, Florida	Train Museum	Union Station	Gulf Shores, AL
Delivered Buddy Packs	St. Louis Zoo	Bowling	Tennessee
Easter Egg Hunt	Bingo Night	Branson Trips	Colorado
Forum 8 Theater	Museums	Colorado	Arkansas
Fishing	Jefferson City	Cardinals Games	South Carolina
Swimming	KC Zoo	Royals Games	Kentucky
Warsaw Trip	Mizzou Sports	Tractor Pulls	Fugitive Beach
Sky Zone	Chiefs Game	Lake of the Ozarks	Great Wolfe Lodge
YMCA	Area Festivals/Fairs	Volunteering at Nursing Homes	
Warm Springs Ranch	Air Shows	Kentucky	California



Community Services

- 4 New ISL Clients
- 7 New FSP Clients
- 5 New Life Skills / VG Clients
- 3 New ISP Day Program Client
- 1 New BII Day Program Clients





Boonslick Industries

- Savvy Seconds had an avg. monthly income of \$36,498
- Diverted 3,355,660 pounds from landfill
- 2 Certified employees hired: 2 Certified Employee Rehired
- Received H2022-008 Building Access Alterations and Market Expansion
- Average Hourly Wage for Certified Employees at end of FY22 was \$8.70.

Human Resources

31 Full-Time Employees Hired	10 Part-Time Employees Hired
Annual Turnover Rate of 30.5% based on FTE's	96 Total Employees (One of top employers in Boon-
Donors	
Barry and Linda Robb	Kathy (Avery) O'Brian
Becky and Terrance Ehlers	Keat Catlett
Benevity Community Impact Fund	Larry and Betty Sieckman
Bonnie Herigon	Lisa VanHoose
Boonville Knights of Columbus	Mary Christine Angelo
Catherine Bail	Mary Klenklen
Cheryl Gaddis	Missouri Association of PA—Adair Co
Clara Statz Fairfax	Patty Dick
Darrell and Ginger Kolb Family	Rev. George and Wilma Rentschler
Donald and Kathy Wilmsmeyer	Richard Pfeiffer
Eddie and Karen Brickner	Rita Walker—Peyton
Glenn and Julie Schupp	Rob and Dara Watson
Gordon and Tammy Shay	Robert and Pamela Gillen
Howard and Cheri Jones	Roger and Margaret Bunch
Jackie and Jimmy Walters	Stan Serck
James and Marsha Stewart	The Caesars Foundation
Janie Herigon	Tom and Joyce Adair
Jerry and Bonnie Riley	Valorie K. Windsor Trust
Jim and Francine Edwards	Vicki Brown (Freddie's friends and coworkers)
Joe and Linda Young	William Stuart Trust
John and Smokey Viertel	

Outcomes Measures

Community Services: Community Housing

- Support Staff received 36 trainings related to supporting individuals with developmental disabilities.
- The Community Housing Programs held enrichment activities 2/4 quarters to involve families and guardians.
- Community Housing turnover rate was 27% for the year.
- Community Housing did not maintain maximum capacity during FY2022.
- Goal objective documentation completed at 99% for the year.
- 100% of referrals began receiving services within two months of the referral date.
- 100% of clients were satisfied with the services they received with a 70% survey return rate.
- 100% of stakeholders were satisfied with services provided with a 38% return rate.





Community Services: Individual Supports Program

- ISP Support Staff received more than 36 trainings related to supporting individuals with developmental disabilities.
- Clients were given 8 opportunities to participate in educational development presentations.
- ISP Program participated in 328 community activities during the year.
- Goal objectives were completed at a rate of 100% for the year.
- ISP Program had 5 referrals during FY2022.
- 100% of clients and stakeholders were satisfied with the services they received with a 67% survey return rate.

Community Services: Family Supports Program

- Family Supports Program staff received 12 trainings related to the identified needs of the children and families receiving services.
- Children supported by the program received 94% of their allotment of authorized service units.
- The program had 4 enrichment activities for children and families in the program.
- Turnover rate for the Family Supports Program was 72% for FY2022.
- 86% of billable service hours were delivered for the year.
- 43% of referrals to the program began receiving services within one month of the referral date.
- 100% of clients were satisfied with the services received with a 19% survey return rate.





Community Services: Village Green / Life Skills Program

- Clients received training each month to promote and identify in-home safety and health risks base on each client's strength and needs at a rate of 97.25%.
- Support staff received 12 trainings related to supporting individuals with developmental disabilities.
- The program had a 62% decrease in overtime in FY2022.
- Clients supported by the program received 98% of their allotment of authorized service units.
- 97% of billable service hours were delivered this year.
- 100% of referrals began receiving services within one month of referral date.
- 100% of clients were satisfied with the services received with a 43% survey return rate.

Boonslick Industries: Employment

- The average attendance rate for FY2022 was 95.17%
- Certified employees earned an annual average wage of \$8.70.
- BII did not meet goal to increase it's efficiency by achieving 1% increase on performance markers.
- BII met its goal of achieving a 1% decrease in cost per unit on performance markers 3 out of 4 quarters.
- Savvy Seconds did increased it's revenue by 2% or more in 2 quarters of FY2022.
- Certified employees were provided with 12 trainings.
- 100% of certified employees were satisfied with the services and work opportunities received.

Boonslick Industries: Day Program

- 100% of clients referred began receiving services within on month of their funding approval.
- BII Day Program planned or participated in 35 volunteer activities in FY2022.
- BII Day Program had 496 (41.3/month) activities in the community offered or taken advantage of.
- No Educational development presentations were provided during the year, due to the pandemic.
- 100% of clients were satisfied with the services received.
- 100% of stakeholders were satisfied with the quality and type of services provided.

Outcomes Summary

Year-End Results

July 2021 – June 2022

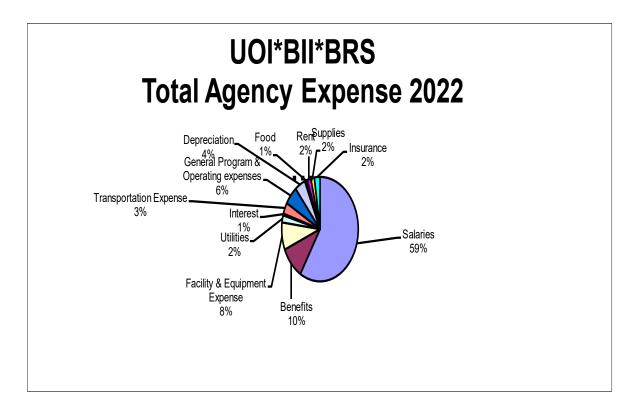
<u>Housing</u>	ISP Day Program	Family Support Services	Business Functions
Total Goals: 7	Total Goals: 6	Total Goals: 7	Total Goals: 2
Year-End: Met 6 goals at 86%	Year-End: Met 6 goals at 100%	Year-End: Met 6 goals at 86%	Year-End: Met 1 goal at 50%

Village Green/Life Skills	BII Employment	<u>Day Program</u>
Total Goals: 7	Total Goals: 9	Total Goals: 6
Year-End: Met 7 goals at 100%	Year-End: Met 8 goals at 89%	Year-End: Met 6 goals at 100%

Total Goals: 45

Finances: Expenses

Expenses: FY2022	
Salaries	\$4,035,129
Benefits	\$690,264
Facility & Equipment Expense	\$581,293
Utilities	\$152,683
Interest	\$37,681
Transportation Expense	\$238,964
General Program Costs	\$394,764
Depreciation	\$306,585
Food	\$74,572
Rent	\$108,032
Supplies	\$103,279
Insurance	\$163,150
TOTAL	\$6,886,396



Finances: Income

Income: FY2022	
Fees & Services Income	\$5,163,130
Covid-19 Related Grants	\$0
Cooper County SB40 Contracts	\$592,662
Sales, Recycling & Rest Area Income	\$1,284,496
Rental Income	\$414,245
Interest	\$5,075
Workshop State Aid	\$127,130
Community Support	\$56,913
State & County Grants	\$25,181
Total	\$7,668,832

