

# Unlimited Opportunities, Inc.



*Believing in Potential and Inspiring Results*

***2023***

***ANNUAL REPORT***

# Unlimited Opportunities

## Board of Directors

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Jennifer Wesselman, Vice President

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Unlimited Opportunities

Board of Directors

## Mission Statement

Unlimited Opportunities is committed to promoting independence through person-centered services which empower individuals served to achieve their personal goals with dignity and respect.

Unlimited Opportunities, Inc.  
1620 West Ashley Road  
PO Box 239  
Boonville, MO 65233  
660-882-5576  
www.uoi.org



# Accomplishments

## Resource Development

- MEHTAP - \$17,572.54
- MMSWD - \$7,888.00
- Boonville Knights of Columbus - \$1500.00
- Donations - \$2,728.25
- Fundraisers - \$15,204.37
- City of Boonville Local Agency Funding - \$11,000.00
- Cooper County Commissioners - \$5000
- Clear Creek Knights of Columbus - \$222.46



## Recreation and Activities

- |                        |                      |                               |                          |
|------------------------|----------------------|-------------------------------|--------------------------|
| Local Parks and Trails | Equine Center        | Night to Shine                | Mark Twain Lake          |
| Bennet Springs, MO     | Train Museum         | Union Station                 | Shriner's Circus         |
| Delivered Buddy Packs  | St. Louis Zoo        | Bowling                       | St. Louis Aquarium       |
| Easter Egg Hunt        | Bingo Night          | Branson Trips                 | Colorado                 |
| Forum & Theater        | Museums              | Colorado                      | Eureka Springs, Arkansas |
| Fishing                | Jefferson City       | Cardinals Games               | LA, California           |
| Swimming               | KC Zoo               | Royals Games                  | Great Wolfe Lodge        |
| Warsaw Trip            | Mizzou Sports        | Tractor Pulls                 | Fugitive Beach           |
| Sky Zone               | Car Shows            | Lake of the Ozarks            |                          |
| YMCA                   | Area Festivals/Fairs | Volunteering at Nursing Homes |                          |
| Warm Springs Ranch     | Air Shows            | Kentucky                      |                          |

# Programs

## Community Services

2 New ISL Clients

4 New FSP Clients

2 New Life Skills / VG Clients

1 New ISP Day Program Client

4 New BII Day Program Clients



## Boonslick Industries

Savvy Seconds had an avg. monthly income of \$42,700

Diverted 3,138,757 pounds from landfill

4 Certified employees hired: 7 Certified Employee Rehired

Completed Building Access Alterations and Market Expansion

Average Hourly Wage for Certified Employees at end of FY23 was \$9.55

## Human Resources

22 Full-Time Employees Hired

12 Part-Time Employees Hired

Annual Turnover Rate of 26.76% based on FTE's

92 Total Employees (One of top employers in Boonville)

## Donors

Barry and Linda Robb

Kathy (Avery) O'Brian

Becky and Terrance Ehlers

Keat Catlett

Benevity Community Impact Fund

Larry and Betty Sieckman

Bonnie Herigon

Lisa VanHoose

Boonville Knights of Columbus

Mary Christine Angelo

Catherine Bail

Mary Klenklen

Cheryl Gaddis

Missouri Association of PA—Adair Co

Clara Statz Fairfax

Patty Dick

Darrell and Ginger Kolb Family

Rev. George and Wilma Rentschler

Donald and Kathy Wilmsmeyer

Richard Pfeiffer

Eddie and Karen Brickner

Rita Walker—Peyton

Glenn and Julie Schupp

Rob and Dara Watson

Gordon and Tammy Shay

Robert and Pamela Gillen

Howard and Cheri Jones

Roger and Margaret Bunch

Jackie and Jimmy Walters

Stan Serck

James and Marsha Stewart

The Caesars Foundation

Janie Herigon

Tom and Joyce Adair

Jerry and Bonnie Riley

Valorie K. Windsor Trust

Jim and Francine Edwards

Vicki Brown (Freddie's friends and coworkers)

Joe and Linda Young

William Stuart Trust

John and Smokey Viertel

# Outcomes Measures

## Community Services: Community Housing

- ◆ Support Staff received 12 trainings related to supporting individuals with developmental disabilities.
- ◆ The Community Housing Programs held enrichment activities all 4 quarters to involve families and guardians.
- ◆ Community Housing turnover rate was 47% for the year.
- ◆ Community Housing did not maintain maximum capacity during FY2023.
- ◆ 100% of referrals began receiving services within two months of the referral date.
- ◆ 100% of clients were satisfied with the services they received with a 94% survey return rate.
- ◆ 100% of stakeholders were satisfied with services provided with a 38% return rate.



## Community Services: Individual Supports Program

- ◆ ISP Support Staff received more than 12 trainings related to supporting individuals with developmental disabilities.
- ◆ Clients were given 12 opportunities to participate in educational development presentations.
- ◆ ISP Program participated in 5 volunteer activities during the year.
- ◆ ISP Program had 1 referrals during FY2023.
- ◆ 100% of clients were satisfied with the services they received with a 94% survey return rate.

## Community Services: Family Supports Program

- ◆ Family Supports Program staff received 12 trainings related to the identified needs of the children and families receiving services.
- ◆ Children supported by the program received 98% of their allotment of authorized service units.
- ◆ The program had 4 enrichment activities for children and families in the program.
- ◆ Turnover rate for the Family Supports Program was 22% for FY2023.
- ◆ 91% of billable service hours were delivered for the year.
- ◆ 100% of referrals to the program began receiving services within one month of the referral date.
- ◆ 100% of clients were satisfied with the services received with a 34% survey return rate.



## Community Services: Village Green / Life Skills Program

- ◆ Clients received training each month to promote and identify in-home safety and health risks base on each client's strength and needs at a rate of 96%.
- ◆ Support staff received 12 trainings related to supporting individuals with developmental disabilities..
- ◆ Clients supported by the program received 98% of their allotment of authorized service units.
- ◆ 98% of billable service hours were delivered this year.
- ◆ 98% of referrals began receiving services within one month of referral date.
- ◆ 100% of clients were satisfied with the services received with a 82% survey return rate.

## Day Program

- ◆ 100% of clients referred began receiving services within on month of their funding approval.
- ◆ BII Day Program planned or participated in 35 volunteer activities in FY2023.
- ◆ BII Day Program had 496 (41.3/month) activities in the community offered or taken advantage of.
- ◆ No Educational development presentations were provided during the year, due to the pandemic.
- ◆ 100% of clients were satisfied with the services received.
- ◆ 100% of stakeholders were satisfied with the quality and type of services provided.

## Boonslick Industries: Employment

- ◆ The average attendance rate for FY2023 was 96.4%
- ◆ Certified employees earned an annual average wage of \$9.55.
- ◆ BII did not meet goal to increase it's production performance markers.
- ◆ BII met its goal in cost per unit on performance markers 3 out of 4 quarters.
- ◆ Savvy Seconds increased store revenue by \$73,000 but failed to achieve the performance target of \$43,333 per month in FY2023.
- ◆ Certified employees were provided with 12 trainings.
- ◆ 100% of certified employees were satisfied with the services and work opportunities received.

## **Outcomes Summary**

### **Year-End Results**

**July 2022 – June 2023**

#### **Housing**

**Total Goals: 6**

**Year-End: Met 4 goals at 67%**

#### **ISP Day Program**

**Total Goals: 6**

**Year-End: Met 6 goals at 100%**

#### **Family Support Services**

**Total Goals: 7**

**Year-End: Met 6 goals at 86%**

#### **Business Functions**

**Total Goals: 2**

**Year-End: Met 1 goal at 50%**

#### **Village Green/Life Skills**

**Total Goals: 7**

**Year-End: Met 6 goals at 86%**

#### **BII Employment**

**Total Goals: 9**

**Year-End: Met 7 goals at 78%**

#### **Day Program**

**Total Goals: 6**

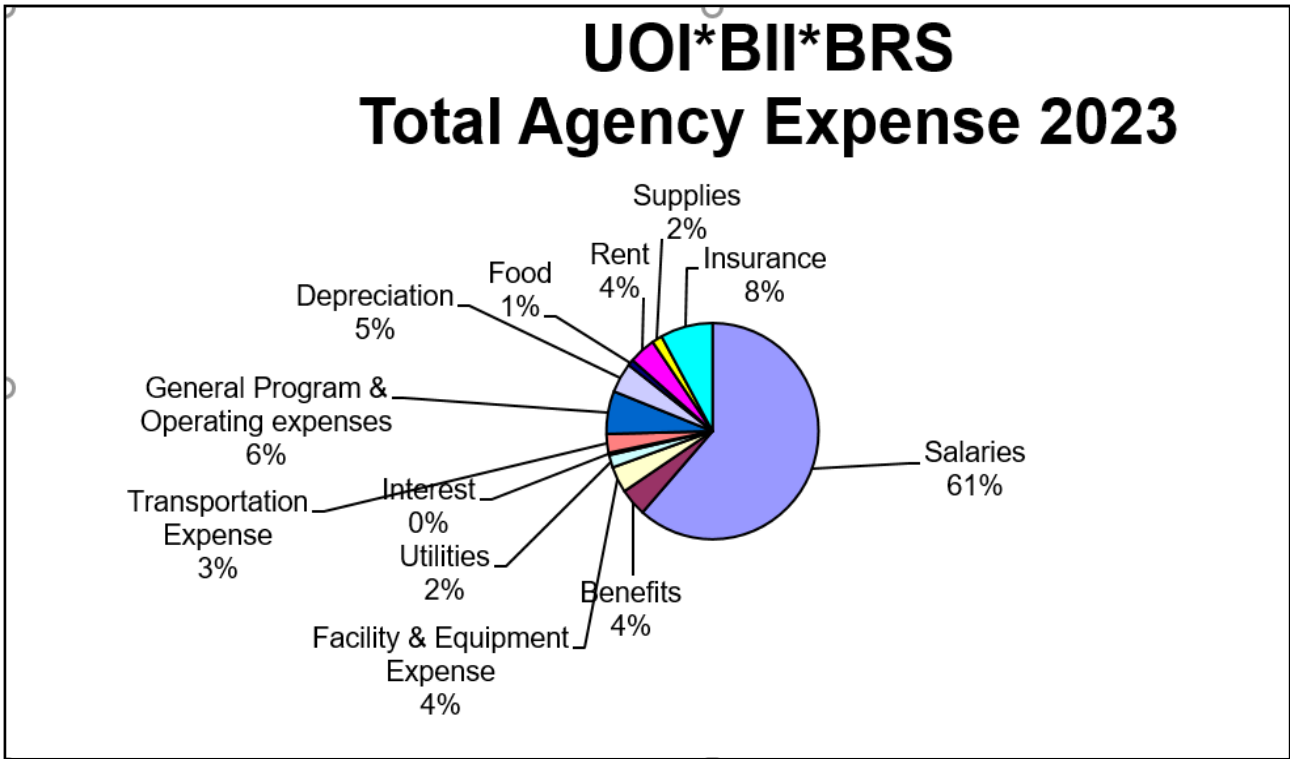
**Year-End: Met 6 goals at 100%**

**Total Goals: 43**



# Finances: Expenses

<b>Expenses: FY2023</b>	
Salaries	\$4,803,526
Benefits	\$324,270
Facility & Equipment Expense	\$307,016
Utilities	\$147,340
Interest	\$27,798
Transportation Expense	\$218,495
General Program Costs	\$501,154
Depreciation	\$350,258
Food	\$72,467
Rent	\$315,802
Supplies	\$122,198
Insurance	\$623,849



# Finances: Income

## Income: FY2023

<b>Fees &amp; Services Income</b>	<b>\$6,918,717</b>
<b>Cooper County SB40 Contracts</b>	<b>\$609,262</b>
<b>Sales, Recycling &amp; Rest Area Income</b>	<b>\$1,245,257</b>
<b>Rental Income</b>	<b>\$419,770</b>
<b>Interest</b>	<b>\$7,245</b>
<b>Workshop State Aid</b>	<b>\$136,413</b>
<b>Community Support</b>	<b>\$15,156</b>
<b>State &amp; County Grants</b>	<b>\$56,261</b>
<b>Total</b>	<b>\$9,408,081</b>

## UOI\*BII\*BRS Total Agency Income 2023

